

**SERVICE LEVEL AGREEMENT BETWEEN  
THE LOCAL GOVERNMENT ASSOCIATION and  
IMPROVEMENT & DEVELOPMENT AGENCY**

Local Government Association support to Direct Government Grant work in  
2016-17

Introduction

The Improvement and Development Agency (IDeA) is owned by the Local Government Association (LGA). The IDeA is expecting to receive Direct Government Grant to pay for improvement services to councils. While most of the staff delivering this service are employed directly by the IDeA and the associated programme costs are incurred directly by the IDeA, the LGA also incurs costs in relation to the delivery of these improvement services. The IDeA will therefore pay a grant of £2.279m to the LGA in 2016-17 in recognition of this – in effect allocating a share of the Direct Government Grant to the LGA for the period ending 31<sup>st</sup> March 2017.

Context

The following services are provided by the LGA in support of the IDeA's improvement activities:

Staffing and other costs in relation to:

- Member services
- Political Group Offices
- Executive Business
- Finance and Policy
- Local Government Support
- Improvement Support
- Leadership and Localism
- Productivity
- Research and Information
- Workforce
- Communications
- Conferences and Events
- External Communications
- Internal Communications
- HR
- Legal support
- Business support
- ICT

The IDeA's budget also includes provision for the following additional payments to the LGA:

- £2.362m for IDeA's contribution to delivery and other support costs incurred by the LGA for improvement work
- £0.344m for accommodation costs at Local Government House - charged by LGA (Properties) Ltd.

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Review

This Service Level Agreement will be reviewed for 2017-18 in March 2017.

Signed by person authorised to sign on behalf of Local Government Association.	
Date	
Signature	
Name (please print)	Lord Gary Porter
Position in organisation	Chair of Local Government Association

Signed by person authorised to sign on behalf of Improvement and Development Agency.	
Date	
Signature	
Name (please print)	Cllr David Simmonds CBE
Position in organisation	Chair of Improvement and Development Agency